

WARRANTY CERTIFICATE

22/04/2026

1. Warranty Statement

Ventilux Ltd warrants that its products are free from defects in materials and workmanship under normal use and service.

“Normal use and service” refers to operation strictly in accordance with the environmental, electrical, and mechanical parameters specified in the relevant product specification sheet.

2. Warranty Period

The warranty period applicable to each Ventilux product is defined on the product’s individual specification sheet.

Warranty durations may vary between product categories depending on design, component selection, and validated service life.

The product specification sheet constitutes the controlling document for determining the applicable warranty period.

3. Scope of Warranty

This warranty covers the repair or replacement, at the sole discretion of Ventilux Ltd, of any product found to be defective due to faults in materials or workmanship within the applicable warranty period.

4. Exclusions

This warranty does not apply to defects or failures resulting from:

- Installation not in accordance with Ventilux instructions or applicable regulations
 - Operation outside of specified environmental or electrical parameters
 - Misuse, neglect, or accidental damage
 - Unauthorised modifications or repairs
 - Normal wear and tear
 - External factors including (but not limited to) power surges, environmental conditions, or mechanical damage
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5. Claims Procedure

All warranty claims must:

- Be submitted through an authorised Ventilux representative or distributor
 - Include proof of purchase and product identification details
 - Be made within the applicable warranty period
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Ventilux Ltd reserves the right to inspect and test returned products to validate warranty claims.

6. Limitation of Liability

Ventilux Ltd shall not be liable for any indirect, incidental, or consequential damages arising from the use or failure of its products.

7. Governing Conditions

This warranty forms part of Ventilux Ltd’s Terms and Conditions of Sale (SAL-144). In the event of any conflict, the Terms and Conditions of Sale shall prevail.
